



TARIFF - April 2019

All pets covered by our boarding insurance policy – unless otherwise arranged.

DAILY RATE	1	2 sharing	3 Sharing	4 Sharing	Heat Per kennel	Off-site Walk 1 dog	Off-site Walk 2 dogs same family	Bath, Brush & Spritz Natural Products
Small Dog (Jack Russell to Westie)	£16	£30	£45	£58	£2	£12	£18	£20
Large (Cocker to Labrador)	£18	£34	-	-	£2	£12	£18	£30
X- Large (G.Shepard +)	£20	-	-	-	-	£12	-	£40
Day Boarding (all sizes) 8am – 6pm See Day Boarding Form for full details	£20	£30	-	-	-	£12	£18	As above

Above prices include 5 star Premium (Natural)Food – Green Pantry, Akela, Nutriment & more

All Bank Holidays are charged at Double Rate

We reserve the right to revise our prices - All prices stated will be the prevailing rate at time of booking.

All days are charged - including day of arrival and day of departure

All vaccinations must be up to date - Primary vaccination courses must be completed at least 2 weeks before boarding

KENNEL COUGH VACCINATION REQUIRED – Must be administered 2 weeks before stay (inc. Boosters).

Early Collection & Cancellations: We do not give credit for early returns **YOU WILL BE CHARGED FOR THE DURATION OF BOOKING. NOT DURATION OF STAY**

Payment: A non-returnable deposit of £50.00 is required to secure your booking for each dog or full payment for short term stays. Min charge of 2 days apply outside peak times. Min charge of 5 days during peak times. *(unless filling a gap in bookings).*

Balance of payment is due on arrival. We accept payment by credit / debit card, online transfers and cash. We accept all major credit cards except American Express. **Please Note:** We retain the right to separate sharing boarders in the event of illness or fighting etc. This will carry an extra charge.

Day Boarding : Please see Day Boarding registration form for payment , terms and conditions

Medication: Conifers reserve the right to charge an extra payment for administering medication. For complex medication we may charge up to 50% of the daily tariff per administration. *(for existing or new illness).* A charge of 75p per medication applies per dose during office hours for simple doses and £2.50 per injection. An addition charge may apply for outside hours. Conifer are not responsible for any reactions or side effects that your pet may develop with the drugs, or for your Pet's health if it refuses to take medication from our staff. In the event of the above your pet refusing medication, we will contact your Vet or emergency contact unless stated otherwise. In the event of a trip to the Vet for medication, there will be an additional minimum charge of £20.00 (approx up to 8 miles radius) PLUS £1.50 for additional mileage, plus £7.50per 15 mins.

Cancellation: The deposit is non-refundable unless we receive one month's notice of cancellation or amendment prior to the commencement of the booking. In the event of the cancellation of any booking without 30 day's advance notice, we will apply a cancellation fee of 50% of the full value of the cancelled booking. Any cancellation received within 48 hrs of the booking will be charged the full amount of the stay. *Cancellation fees are charged at the discretion of the owner/manager as personal circumstances will be taken into consideration.*

Food: We pride ourselves on offering top quality natural foods to our clients during their stay. *(included in the daily rate).* If your dog would prefer their own brand normally fed at home, we are happy to feed food that you supply, but do not offer a discount Green Pantry, Lamb or Turkey.... Tinned meat is Akela in various flavours, Raw is Nutriment or Natures Menu. *Our Holistic Shop sells Nutriment, Green Pantry, Eden, Skippers, Natures Menu, Green and Wilds treats and Natural Shampoos, Spritz and associated products.*

Belongings: Everything your pet requires is provided for their stay. You are welcome to bring your pets own bedding / toys if preferred. We hold no responsibility for any damage or loss of these items during our washing regime.

OPENING HOURS

Summer: Mon – Sat 9.30am – 1.00pm 2.00pm – 5.00pm

Sundays: 10.00am – 12.00 pm Afternoons - Closed

Bank Holidays --- Closed Viewings – by appointment please

Please read our Terms and Conditions. Please sign and return the registration document as acceptance of all our terms and conditions.